

Amy J. Pattillo
Patent Attorney
P.O Box 161327
AUSTIN, TEXAS 78716-1327
FAX # 719-658-2259

OFFICIAL

**RECEIVED
CENTRAL FAX CENTER**

AUG 09 2004

DATE: 8/9/2004

Number of Pages to Follow (including cover sheet): **25**

SEND TO: United States Patent Office
Examiner: Marie C Ubiles
Group Art Unit: 2642
Tel No: 703-305-0684
Fax #: 703-872-9306

FROM: Amy J. Pattillo
Tel No: 512-402-9820

THIS MESSAGE IS INTENDED ONLY FOR THE USE OF THE INDIVIDUAL OR ENTITY TO WHICH IT IS ADDRESSED, AND MAY CONTAIN INFORMATION THAT IS PRIVILEGED, CONFIDENTIAL AND EXEMPT FROM DISCLOSURE UNDER APPLICABLE LAW. IF THE READER OF THIS MESSAGE IS NOT THE INTENDED RECIPIENT, OR THE EMPLOYEE OR AGENT RESPONSIBLE FOR DELIVERING THE MESSAGE TO THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY DISSEMINATION, DISTRIBUTION OR COPYING OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF YOU HAVE RECEIVED THIS COMMUNICATION IN ERROR, PLEASE NOTIFY US IMMEDIATELY BY TELEPHONE AND RETURN THE ORIGINAL MESSAGE TO US AT THE ADDRESS ABOVE VIA THE U.S. POSTAL SERVICE. THANK YOU.

Docket No. AUS920010946US1 Serial No. 10/006,004 Atty: AJP

Applicant: BROWN ET AL

X Amendment X Certificate of Facsimile
X Transmittal Letter

Deposit Acct. No. 09-0447

Fees: Amendment X Notice of Appeal _____ Appeal Brief _____ Other _____

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Michael Wayne Brown, et al. Serial No.: 10/006,004 Confirmation Number: 3008 Filed: 12/03/2001 Title: VOICE BROWSING WHILE WAITING IN A HOLD QUEUE	: Before the Examiner: : Marie C Ubiles : Group Art Unit: 2642 : Intellectual Property Law Department : International Business Machines Corp. : 11400 Burnet Road : Austin, Texas 78758
---	---

Mail Stop Box Non-Fee Amendment (Pats)
COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified Application.

☒ No additional fee is required.

☐ The fee has been calculated as shown below:

	Claims Remaining After Amendment		Highest No. Previously Paid For		Present Extra	Rate	Addit. Fee
Total	21	MINUS	21	=	0	x 18 =	\$ 00.00
Indep.	3	MINUS	4	=	-1	x 86 =	\$ -86.00
1st Presentation of Multiple Dep. Claim						x 286 =	\$ 00.00
TOTAL							\$ -86.00

☐ Please charge my Deposit Account No. 09-0447 in the amount of \$00.
A duplicate copy of this sheet is enclosed.

☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0447. A duplicate copy of this sheet is enclosed.

☒ Any additional fees required under 37 CFR 1.16 for the presentation of extra claims.

☒ Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,



Amy J. Pattillo
Attorney for Applicants
Registration No. 46,983
(512) 402-9820